

Scrutiny Action Log 23-24

Name of Committee: Health and Adults Scrutiny Sub-Committee

Municipal Year: 2023-24

Reference	Action	Assigned to	Scrutiny Lead	Due Date	Response
27.07.2023	Provide the committee with a written response on 30% reduction of NEL ICB budget and the implications for Tower Hamlets	Charlotte Pomery ICB chief participation and place officer	Cllr Ahmodur Khan	06 Sep 2023	<p>The ICB is not being asked to make 30% reduction to its budget overall but to a designated part of our budget – the running cost allowance.</p> <p>The ICB has along with all other ICBs in the country been required by NHS England to make, by the start of the financial year 2025/2026, a 30% reduction in its running cost allowance. This is the funding for designated staff within the ICB. It is not the funding for all staff within the organisation nor is it a commissioning budget and does not fund direct services to local residents.</p> <p>We were anyway undertaking a reorganisation in order to ensure that the shape of our organisation meets our new role as an integrated care board enabling us to carry out the system and place functions for which we are responsible. In order to achieve the required reductions in our running cost allowance, we have used the reorganisation process to ensure that our organisation is both the right shape and the right size for the future.</p> <p>We are excited about the opportunity to continue to work in integrated ways at Place, and indeed within neighbourhoods, to improve outcomes for local residents and communities. We remain committed to prevention, early intervention and community provision and our</p>

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					<p>restructure is an enabler to continuing to make progress in these areas.</p> <p>In Tower Hamlets, we continue to support a fully integrated commissioning team with the local authority structured across the life course. This team will in the future work even more closely with a primary care team as well as with finance, contracting and engagement support for example from within the ICB. We have had to make a number of redundancies across the organisation mostly in areas such as finance and contracting and the Tower Hamlets Team remains the same overall in number terms although some of the roles have changed.</p>
12.12.2023	<p>HASSC requested the following:</p> <ol style="list-style-type: none"> 1. Confirm the uptake for the webchat in outpatients 2. Update on what training is available for staff and the uptake is 3. What happens in out of hours for patients who require BSL? 4. Confirmation that the RLH/MEH has compliance with Accessible Information Standards. 	<p>Fiona Peskett Director of Strategy and Integration RLH&MEH Barts Health NHS Trust</p>	<p>Cllr Ahmodur Khan</p>	19.02.2024	<p>Please note for a month's update - Central Appts: Jan 2024</p> <p>34,305 total pt interactions (telephone + webchat)</p> <p>4343 webchat conversations = 12% of total pt interactions</p> <p>There is mandatory training for all staff - Oliver McGowan Mandatory Training</p> <p>Staff will assist wherever possible in engaging an interpreter.</p> <p>The RLH/MEH are committed to compliance with Accessible Information Standards</p>

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	5. Confirmation that RLH/MEH has easy reading to assist with visual aids.				The RLH/MEH are committed to assisting service users who require visual aids and wherever possible will provide easy reading
	6. Is there any specific support for visually impaired people to access the hospitals (both physically and in terms of getting information and navigating the health services that they are using)?				We have a team of volunteers who will assist with access and navigating services
	7. Are there any more specific details on access to BSL services - for example, what happens when the interpreter is busy or not working (including after hours)?				We don't collect this specific information but available to discuss on how they might prospectively collect this information.
	8. Is there any other training on supporting disabled people to access and use health services, or are there plans to look at expanding the offer/requirements beyond dementia and Deaf training (e.g., the Oliver McGowan Mandatory Training on Learning Disability and Autism)?				The Oliver McGowan Mandatory Training
	9. What is the plan to achieve compliance with the Accessible Information Standards?				Work is ongoing in achieving compliance.
	10. When is the Learning Disability nurse available, and when will the review of capacity be completed? Are there any resources in Easy Read to support access for people with learning disabilities?				
	11. Did the mapping done by Access Able only focus on access for people with physical disabilities, or on invisible				The review covered access for physical disability, however we would welcome the

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	disabilities as well? And did the work only cover the physical environment, or look at how someone would access and use the service? If not, is there any work planned to look at how disabled people access and use the service, so that areas of challenge can be identified and addressed?				opportunity to discuss how to assess invisible disabilities and the environment.
20.02.2024	Primary Care A written brief on the building program for practices in the borough	Jo-Ann Sheldon Head of primary care commissioning	Cllr Ahmodur Khan	10.04.2024	
	Primary Care A brief overview of the number of surveys conducted in borough practices	Jo-Ann Sheldon Head of primary care commissioning	Cllr Ahmodur Khan	10.04.2024	
18.04.2024					

Insert attachments as appendices where applicable



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